

City Clerk Training -Julie Lammers Attended

77th IIMC Annual Conference May 14-17, 2023

Get your Shift Together Presented by Steve Rizzo

Find humor in every situation

Turn negatives into positives-every single day

Make your workplace the best place to succeed

Stop being a full-time resident of the negative zone

Face your fears and get on with your life

Make happiness a choice- and have fun doing it.

Election Security in Times of Disturbances

Election officials should consider ways to harden physical defenses and make plans to deter, de-escalate, defend and mitigate the damage if such situations develop, without excluding observers, who are essential participants in elections.

The Evolving Field of Election Administration: New Challenges and Best practices

By directing attendees to the bounty of resources that the EAC has compiled in its function as clearinghouse for best practices in election administration. Commissioner Hovland provided guidance for municipalities and their election administrators seeking to address challenges so that voters have confidence that they can cast a ballot that counts.

How to Master Whiners and Make them Winners

Focused on adjusting complaining attitudes into a solution-based attitude. We are complainers by nature- babies cry for food or comfort and adults cry by complaining. Many do it out of habit and don't even realize they are complaining.

Digital Government: Bringing your Municipality into the 21st Century

Historical context of technology and how the advances have shaped our way of life. Discussed how and why digital government is changing, how municipalities conduct business, and role of the municipal clerk.

Retire, Let's Refire

Clerks are tired and have spent their adult life serving others. Discussed alternatives to retirement. What to expect when you retire and steps to take to enjoy that next chapter.

4 Unspoken Communication Secrets Every Municipal Clerk needs to know

Discussed communication secrets of both employees and residents and how to communicate with all of them.