

To: The Honorable mayor and city council Of Vergas

The Vergas Looneys (a fundraising organization supporting the American Cancer Society) rented the Vergas event center on December 4. The event was a success but several problems arose. They are listed below.

1. The percolating coffee pot did not work. It was not needed to make coffee but to heat the apple cider being provided to the attendees. At the last minute, we had to scramble to find an alternative, which one of our team members was able to accomplish.
2. The commercial coffee maker leaked hot water. Not just a drop or two, it leaked quarts of hot water. We determined that a bucket placed beneath the leaking portal could contain the leak. I taped a small sign above the portal informing any unfortunate future user of the need to keep the bucket there.
3. When the commercial coffee maker was functioning, it produced coffee satisfactorily. Then it started to leak coffee. Again, not just drops but at least a quart of steaming hot coffee. All over the counter. Again, we had to scramble to avoid further inconvenience.
4. There is an exhaust fan switch behind the stage. It was inadvertently turned on before the event and we were at a loss to figure out why there was cold air flooding into the room. Eventually, we figured out the cause and turned off the fan. The switch should have a label which displays what that switch is for. This should be on the FRONT of the switch, not the top.
5. The public address system was difficult to operate. It is a system which is overly complicated for its simple mission. When trying to get it operational, the wireless microphones never worked.

When a building is available for rent to the general public, the renter should have a reasonable expectation the facility is fully functional. In this case, it fell woefully short of that expectation. I believe the Vergas city government has a committee which oversees the event center. Perhaps the council should re-evaluate the personnel on that committee as the present people are wholly inadequate.

*Myler F. Lateland*

12-20-22