

310 S Pelican Ave

Owner: Merel Kvam

Renter: Terry Schepp

Merel Kvam was paying account and added renters name and address to be filled on June 23, 2022.

Ordinance:

### **§ 52.51 WATER SERVICE BILLING; CHANGE OF ADDRESS.**

All bills and notices shall be mailed or delivered to the address where service is provided. If nonresident owners or agents desire bills or notices sent to a different address, they shall so note on the water service application. Any change or error in address shall be promptly reported to the City Clerk. All accounts shall be carried in the name of the owner who personally or by his or her authorized agent, applied for the service. The owner shall be liable for water services supplied to the property whether he or she is occupying the property or not.

Balance of \$133.35 was not paid at the time adding renter to the utility bill.

Late fee of \$13.34 was added to the bill.

In July bill was sent to both Merel and Terry. Current bill paid by Terry. Past due was not paid by either party and late fee of \$14.67 was added to the bill.

On Aug. 24, Merel paid \$133.35 but stated he would like late fees removed and was told only Council can remove and he asked to be added to September Council meeting agenda.

Late fee of \$2.80 was added to the account.

Merel paid late fee of \$30.81 on August 31, 2022 and is asking Council to reimburse him the late fee.